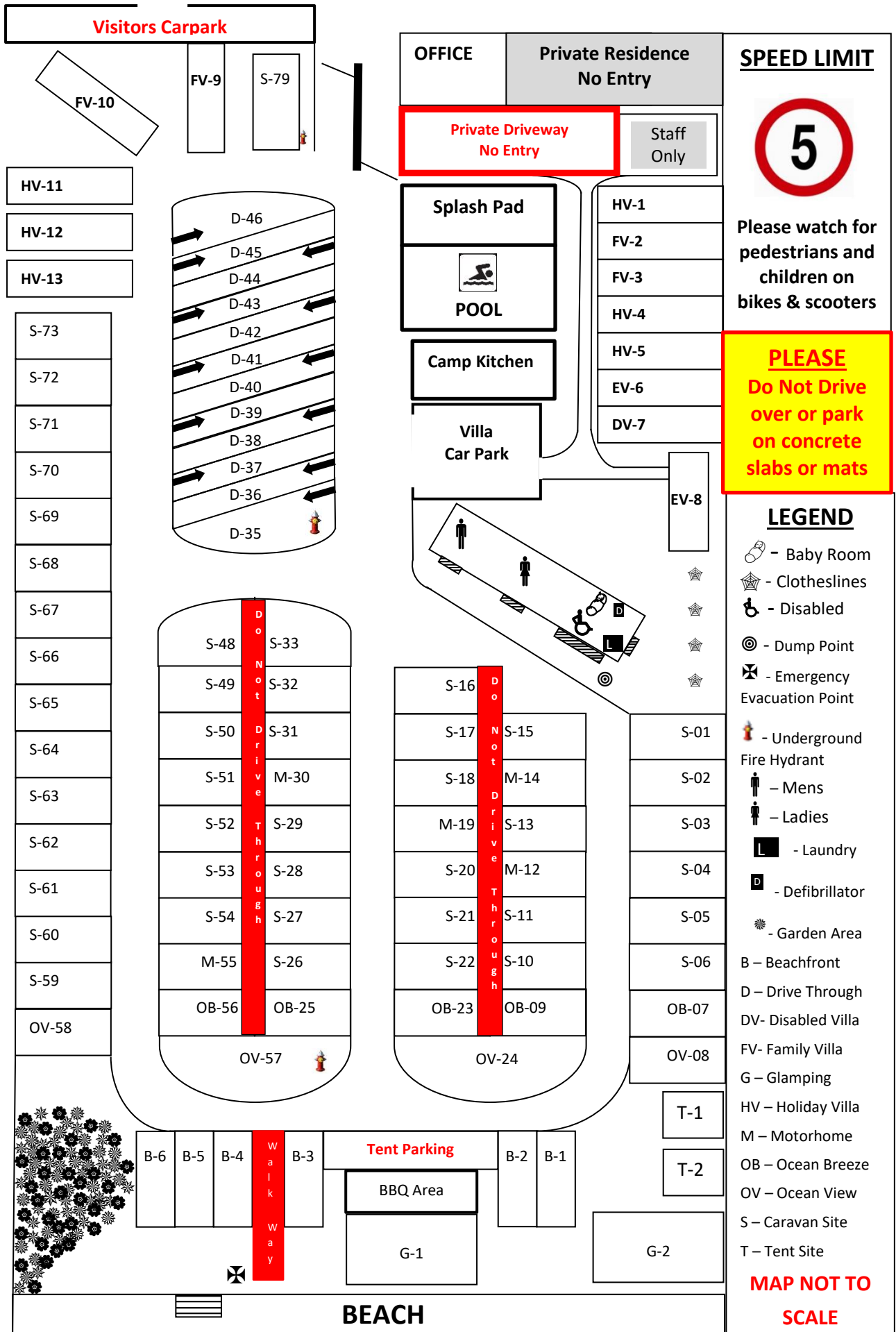


BIG4 Mackay Blacks Beach Holiday Park

Please wait for **BOOMGATE** to be **FULLY CLOSED** before entering code on both entry & exit

AFTER HOURS EMERGENCY PH: 0407 595 858 – Defibrillator located in Laundry!

Or Intercom Located at Reception Door



SPEED LIMIT



Please watch for pedestrians and children on bikes & scooters

PLEASE Do Not Drive over or park on concrete slabs or mats

LEGEND

- Baby Room
- Clotheslines
- Disabled
- Dump Point
- Emergency Evacuation Point
- Underground Fire Hydrant
- Mens
- Ladies
- Laundry
- Defibrillator
- Garden Area
- B – Beachfront
- D – Drive Through
- DV- Disabled Villa
- FV- Family Villa
- G – Glamping
- HV – Holiday Villa
- M – Motorhome
- OB – Ocean Breeze
- OV – Ocean View
- S – Caravan Site
- T – Tent Site

MAP NOT TO SCALE

GUEST INFORMATION & PARK POLICIES

The information below has been designed to ensure comfort and a pleasant stay for all!

RECEPTION Open 8am to 5pm - Ph: 07 4954 9334.

ANNEXES & TARPS - We love our grassed areas, so please ensure annexes and tarps are only erected over Concrete Slabs or C-Gear Mats provided. They should not extend past the caravan, annex walls or over any grassed areas under any circumstances. Shade shelters require approval from Management.

ARM BANDS - Management requires all Guests to wear issued arm bands during peak periods. All visitors will also be required to wear armbands.

BEHAVIOUR, ALCOHOL & DRUGS - Excessive use of alcohol, foul language, drug use, violent, bad or disruptive behaviour will not be tolerated.

BIKE & SCOOTER LICENCES - Please see the office for children's bike licences if you don't receive them on arrival. This outlines safe practices and ensures a safe stay for all.

BOATS & TRAILERS - Are not permitted without prior approval from management.

DEPARTURE - Check out time is 10:00am. If you wish to leave prior to 8am please see reception the day before your departure. No refunds will be given should you wish to cut your stay short or in the event of bad weather.

CAMP KITCHENS & BBQ'S - Please respect others, clean up after use. Alcohol is not allowed in camp kitchen fridges.

CHILDREN - Supervising children is vital for their safety and helps ensure a pleasant stay for all. **Children under 12 years** must be escorted to & supervised at amenities, pool, camp kitchen etc. by a responsible adult.

DEFIBRILLATOR - There is a Defibrillator located in the laundry in case of emergency.

DUMP POINT - Please see the park map for dump point location. Please use our dump point (not amenities) to discard of waste matter from - porta-loos, night buckets, motor homes or caravan toilets. Nappies or sanitary items are **not** to be placed in the dump point.

EMERGENCY NUMBERS

Police, Fire, Ambulance 000
Mackay Base Hospital..... 4885 6000

EVACUATION PLAN - Please ensure you are familiar with our evacuation plan. In case of emergency, please remain calm and follow instruction from staff. For after-hours emergency, please call 0407 595 858 or 000 in cases relating to **FIRE, POLICE or AMBULANCE**.

FEES - Site and villa fees are to be paid weekly in advance, including additional overnight guests. The person whose name appears on the official receipt or registration card is deemed to be the licensee and is responsible for the conduct of all members & visitors of the site or villa.

FIRES - No fires are to be lit at any time.

FISH CLEANING - Please clean your fish where you catch them, cleaning is not permitted within the park.

GENERATORS - No generators allowed in the park.

GRASSED AREAS - Plastic covers, carpets or mats outside tents or caravans are not permitted on any grass area.

LAUNDRY - Washing Machines & Dryers take \$1 & \$2 coins, change is available at reception during office hours. No temporary clothes lines are to be tied to trees, power heads or villa balconies please use the clothes lines provided.

MARINE STINGERS - Marine "stinger season" generally runs from November through to May. We advise guests not to swim during this time.

MEDICAL & DENTAL

GP Super Clinic 4954 8866
Northern Beaches Dental 4840 2700

PETS - Sorry, pets are not permitted in the park.

POOL - Pool hours are 7:30am to 7:30pm. Please ensure that all **children under 12 years of age are supervised by an adult** in the pool. **No Glass** is to be taken into the pool area. **No smoking, bombing, diving or running** is allowed. Please be aware that there is no life guard on duty.

POWER LEADS - All leads connected to our power outlets must be 15 AMP. No double adaptors!

QUIET TIME - Is 10pm to 7am Please consider your fellow guests and keep noise to a minimum during these hours. All guests have the right to peace and quiet.

RESTAURANTS & TAKEAWAYS

Blacks Beach Tavern - Courtesy Bus 4944 4800

Golden Sun Chinese Restaurant 4969 6373

Masala Indian Cuisine..... 4954 7688

Ma's Pizza..... 4954 8055

Northern Beaches Bowls Club - Courtesy Bus. 4954 8677

RUBBISH - Please ensure all rubbish is wrapped in plastic before throwing in wheelie bins, preventing odours & flies.

Rubbish bins are provided for general household items only; all other items are to be taken to the local refuse tip at guest's expense. The industrial bin with lid is for green waste only.

SECURITY - We'd like your holiday to be enjoyable please be wary of security, always lock your cars and your accommodations when you leave them. Management cannot accept responsibility for theft of personal possessions.

SITES - Please keep your site tidy and use the facilities provided to dry clothes and discharge sullage water. Ropes or fastenings must not be tied to trees, fences or park structures. The removal or damage of plants, trees, grass or and landscaping is not allowed and no trenches are to be dug around sites.

SMOKING - The villas, camp kitchen, pool, amenities block including toilets, showers and laundry are **'NO SMOKING'** areas. Guests will be charged for cleaning if a guest smokes inside buildings.

SPLASH PAD - Press the button on the shed inside the splash pad area to enjoy the fun. Sorry no balls in this area.

TOURIST INFORMATION..... 1300 130 001

TRANSPORT

Bus..... Timetables available at reception

Taxi..... 131 008

TREES - Please enjoy our beautiful trees but be alert to falling branches or coconuts.

VANS & CAMPER TRAILERS - To comply with fire regulations all vans & camper trailers must be positioned on the site with hitches facing the road.

VEHICLES - **Only 1 car is permitted per site or villa.**

Additional vehicles and visitors vehicles must be left outside the park. Trucks & large commercial vehicles are not allowed. **Parking on roadways or in front of vans is not allowed.** Vehicles must be parked as directed by

Management between your site boundaries as marked. No Boats & Trailers without prior approval. Please contact Management if you wish to repair a vehicle on site.

VISITORS - We like to ensure that our guests have exclusive use of the park's facilities. **Friends and family visiting are welcome for a small fee of \$2 per person per day.**

Registration and payment is available at the reception desk. Visitors who have not registered will be asked to leave. Visitors will be issued with arm bands.

We ask that you please check with Reception prior to arranging any visitors, as during peak times we may restrict the number of day visitors allowed.

Please ensure that visitors leave the park before 10pm.

Thank you for helping us keep our Park a clean, happy place for all to enjoy!

Failure to adhere to the rules printed above may result in immediate eviction or prosecution - no refunds will be given.